

Through BlueCross' Network E, Shonda had access to MissionPoint in her time of need



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- Shonda Finney

Not long ago, Shonda Finney didn't have health insurance. Her employer didn't offer a plan, and she couldn't afford one on her own.

But when new insurance options became available through the health exchanges in 2014, she knew it was time for a change. She learned about BlueCross BlueShield of Tennessee's Blue Network E, a new health insurance option that was more affordable than other plans, and promptly signed up.

Shonda is grateful she took that step. Not long after signing up, she began suffering from acute pancreatitis, a debilitating disease that left untreated can have long-lasting effects that can harm vital organs. The condition landed her in the hospital and that's when she was met her Health Partner, Cassie.

“If I hadn't been covered by Network E insurance, which included MissionPoint benefits, I don't know where I'd be right now,” Shonda explained. “Besides the medical bills, which I'm sure would have racked up, I wouldn't have known the first thing about managing my disease and ways I can change my lifestyle. It was all so overwhelming until Cassie contacted me and helped me figure out the next steps following my illness.

Without MissionPoint, I don't know what I would have done.”

Through BlueCross BlueShield of Tennessee's Network E, Shonda had access to MissionPoint in her time of need. But having health insurance and a Health Partner has helped her in other ways, too. Through Cassie's in-depth discussion with Shonda, together they were able to identify other issues that were holding Shonda back from reaching her full potential. Shonda shared that she had been suffering from clinical depression and Cassie connected her with a licensed therapist. Shonda had also been suffering from chronic back pain, but because of her limited resources, put treatment low on her priority list. She is now undergoing treatment that has increased her quality of life and mobility.

“I needed health insurance a long time ago,” Shonda said. “I had several things in my life that I overlooked, including dealing with my depression. I needed help, but I've never been able to receive it - until now.”

Today, Shonda is relieved to have health insurance, MissionPoint and her Health Partner, and the support she needs to live a fulfilling, healthier life.