

NONDISCRIMINATION POLICY

Discrimination is against the law.

MissionPoint Health Partners does not exclude, deny benefits to, or otherwise discriminate against any person on the ground of race, color, national origin, disability, sex, religion, or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, and in staff and employee assignments to patients, whether carried out by MissionPoint Health Partners directly or through a contractor or any other entity with which MissionPoint Health Partners arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (nondiscrimination on the basis of race, color, national origin), Section 504 of the Rehabilitation Act of 1973 (nondiscrimination on the basis of disability), the Age Discrimination Act of 1975 (nondiscrimination on the basis of age), regulations of the U.S. Department of Health and Human Services issued pursuant to these three statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91 and Section 1557 of the Patient Protection and Affordable Care Act of 2010, 42 U.S.C. § 18116 (nondiscrimination on the basis of sex, including gender identity).

MissionPoint Health Partners provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (audio, accessible electronic formats, other formats)

MissionPoint Health Partners provides free language services to people whose primary language is not English such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Corporate Responsibility Officer. If you believe that MissionPoint Health Partners has failed to provide these services or discriminated in another way on the basis of race, color, national origin, disability, sex, religion, or age, you can file a grievance with: Corporate Responsibility Officer, 523 Mainstream Drive, Nashville, TN, 37228; Telephone (615) 761-3817, TTY-711, Fax (615) 284-6883, corpresp@missionpointhealth.org. You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, the Corporate Responsibility Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or e-mail at:

Centralized Case Management Operations

U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Room 509F, HHH Building
Washington, D.C. 20201
OCRComplaint@hhs.gov
(800) 368-1019, (800) 537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

ATTENTION: If you speak English or any other language, language assistance services, free of charge, are available to you. Call 1-855-288-6747 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-288-6747 (TTY: 711).

مكالمات وخدمات مساعدة لغوية مجانية متاحة لك. اتصل بـ 1-855-288-6747 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-288-6747 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-855-288-6747 (TTY: 711)。

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-288-6747 (ATS: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-288-6747 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-288-6747 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-288-6747 (TTY: 711).

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ສ່ວນ, ແມ່ນມີຮັບໃຫ້ທ່ານ. ໂທ 1-855-288-6747 (TTY: 711).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-288-6747 (TTY: 711) पर कॉल करें।

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-855-288-6747 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-288-6747 (телетайп: 711).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます1-855-288-6747 (TTY:711) まで、お電話にてご連絡ください。

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በ18 ሊያገለግሉት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-855-288-6747 (መስማት ለተሳናቸው: 711)።

متسہدرہب وت وب، یی اړوځوب، نامز یتهمرای یناکه یرازوگتہمزخ، تہیہکد مسہق یدروک ینامز ہب رہگہی: یراداگای
(YTT 117) ٬٬٬

MissionPoint

HEALTH PARTNERS